

Profile

A recent IT network specialist and programmer analyst technical college graduate with a strong combination of academic and work experiences in database design and administration as well as in server and client configuration and administration. Offer additional experience in virtual operating system environments. Well regarded for ability to perform research and think creatively in solving IT challenges. Energetic and enthusiastic with outstanding analytical thinking, communication, leadership and organizational skills.

Network & Programming Highlights

Operating systems: Worked in and set up virtual and physical client and server operating systems (VMware Workstation).

Network configuration: Designed and configured networks consisting of multiple subnets.

Programming: Created, modified and debugged Visual Basic and COBOL programs, as well as a variety of web languages.

System analysis: Analyzed information systems and software development lifecycles and methodologies.

Technical Knowledge

Software: IBM Rational Developer for System i, Visual Studio 2010 and 2008, XAMPP (Apache HTTP Server, MySQL database, PHP Interpreter), iSeries Navigator, Eclipse, iSeries Emulator, VMware – virtual machine, Microsoft Virtual PC, Microsoft Visio, Microsoft Expression Studios, NetBeans, ZenMap, SysInternals, System information Works.

Hardware: Dell Power Edge 2850, HP Proliant D1580, Configuration and hardware troubleshooting – major brand desktop (client), PCs (Dell, HP, Gateway, ACER, Toshiba).

Languages: JavaScript, HTML, CSS, PHP, VisualBasic, COBOL, SQL.

Operating Systems: Windows 95, 98, 2000, XP, Vista, 7, Server 2000, Server 2008, Server 2008Rs, i5/OS, Ubuntu (Linux), Redhat (Linux).

Education

Mid-State Technical College, Wisconsin Rapids, WI

- Associate Degree in Applied Science: Network Specialist, 2010
 - Associate Degree in Applied Science: Programmer Analyst, 2010
 - Gradepoint: 3.75; Dean's List each semester.
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Work Experience

IT Student Technician, Mid-State Technical College (internship), Wisconsin Rapids, WI 2008–2010

Led a team of student technicians in diagnosing and eliminating problems in a client/server environment with four locations and more than 1000 client PCs. Created documentation on installations and software setup.

Monitored and updated inventory. Managed return and defective merchandise. Provided customer support and related services.

- Successfully deployed a ticket tracking system to improve service.
- Oversaw and performed more than 50 software installations.

Floor Manager, Wardman's, Portage, WI

2006–2008

Directed and supported merchandising, inventory management, stockroom organization and cash control for this local department store. Organized high-traffic sales areas to ensure better customer service and guest experiences. Managed a team that ranged from three to six staff members.

- Chosen by management to help set up a new store over a four-week period.
- Promoted to Floor Manager in 2007 after previously holding positions as a cashier and department head.