

## Continuous Improvement – Action Projects

An Action Project centers on areas identified as opportunities for improvement which, when improved, will positively impact our students and others. The following action projects will promote learning, respond to problems and drive our work and focus for the next two to three years. Action Projects are also a central component of our continuous improvement process; the NCA requires that one action project focus on learning. The college reports to AQIP annually on the progress of projects. At the end of the two or three years the cycle begins again and we look for additional action projects to continuously improve learning and our college.

1. Create, deploy and assess a standardized system to support online courses and programs.
2. Build, deploy and assess a standard admissions and orientation process across the college.
3. Develop, deploy and assess a set of standardized academic effectiveness indicators for programs, which can be used for benchmarking with WILM institutions.